

Attention Painesville Utilities Customers who Pay Via Check:



- The NEW mailing address for checks is

**City of Painesville
c/o Dollar Bank
P.O. Box 3666
Pittsburgh, PA 15230-3666**



- If you pay using your bank's bill payment system (usually via your bank's website or app), you must update your bill payment to the new mailing address.



- Dollar Bank has a 7-10 day turn around time for all checks. PLEASE be aware of this when it comes to bill due dates & late fees! You may need to send checks in earlier to be on time.

Questions/Concerns? Contact the Utilities Billing Office at 440-392-5797 or UB@painesville.com

Not a fan of checks? You can now pay via credit card online at www.painesville.com/payment! We also offer free AutoPay, Drop Box, Pay by Phone & Pay in Person options

